

# Quick Reference Sheet

## Crisis Support for the I/DD Population

### When engaging with individuals with I/DD...

- Give space, do not touch the individual if possible
- Look for personal ID
- Ask the caretaker (if present) how you can help
- Keep your movements slow
- Do not insist on eye contact
- Remove stimuli causing stress (flashing lights, dogs, loud noises)
- Demonstrate, if possible, what you are going to do
- Tell them what you are going to do before you do it
- Allow time for the individual to process your requests
- Be direct, literal, and concrete in your statements and actions
- Use pictures when possible, if needed
- You may need to rephrase your question and ask it in different ways to ensure that answers are remaining consistent
- Regularly check for understanding throughout the interaction
- Be concise in your language

### I/DD:

Developmental Disability (DD) is an umbrella term including intellectual disability (ID). ID and DD are not mutually exclusive. ID is characterized by significant limitations in both intellectual functioning and in adaptive behavior.

### Autism:

A developmental disorder of variable severity that is characterized by difficulty in social interaction and communication and by restricted or repetitive patterns of thought and behavior.

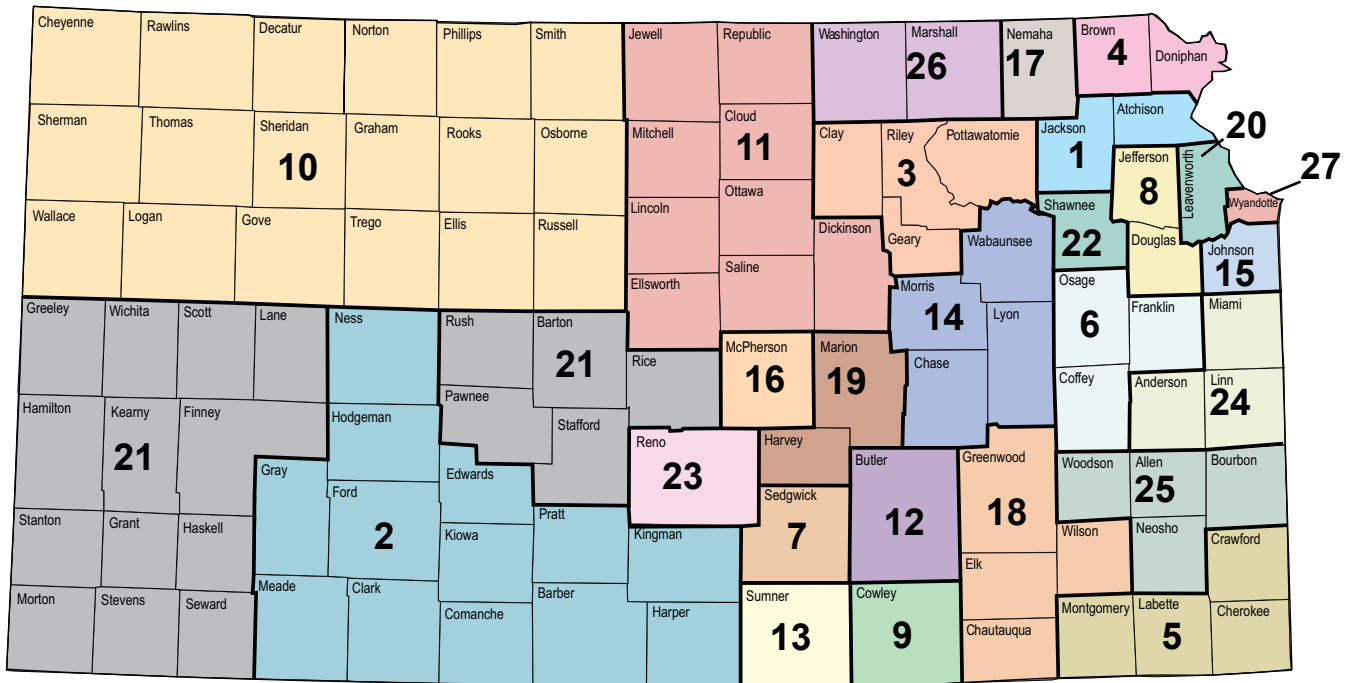
### CDDO:

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# Community Development Disability Organization

Kansas Department for Aging and Disability Services (KDADS)  
 Website: [www.kdads.ks.gov/Services/Services\\_Index.html](http://www.kdads.ks.gov/Services/Services_Index.html)

Community Development Disability Organizations (CDDOs) are the single point of entry for an individual or family to obtain services through the developmental disabilities system in Kansas. CDDOs are responsible for determining whether a person qualifies for services, working with the person and/or the person's family or guardian in choosing from service options and referring those persons to other agencies if additional supports are needed.



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| <b>1</b> Achievement Services for Northeast Kansas . . . . . (913) 367-2432                              | <b>14</b> Hetlinger Developmental Services, Inc. . . . . (620) 342-1087   |
| <b>2</b> Arrowhead West, Inc. . . . . (620) 227-8803   | <b>15</b> Johnson County Developmental Supports . . . . . (913) 826-2626  |
| <b>3</b> Big Lakes Developmental Center, Inc. . . . . (785) 776-9201                                     | <b>16</b> McPherson County CDDO . . . . . (620) 241-6693                  |
| <b>4</b> Brown County Developmental Services, Inc. . . . . (785) 742-3959                                | <b>17</b> Nemaha County Training Center. . . . . (785) 336-6116           |
| <b>5</b> CDDO of Southeast Kansas . . . . . (620) 429-8985   | <b>18</b> New Beginnings Enterprises, Inc. . . . . (620) 325-3333         |
| <b>6</b> ECK Training Services, Inc. . . . . (785) 242-7200  | <b>19</b> Harvey-Marion County CDDO . . . . . (316) 283-7997              |
| <b>7</b> Sedgwick Co. Developmental Disability Org. . . . . (316) 660-7630                               | <b>20</b> Riverside Resources, Inc. . . . . (913) 651-6810                |
| <b>8</b> Cottonwood, Inc. . . . . (785) 842-0550   | <b>21</b> Southwest Developmental Services, Inc. . . . . (620) 275-7521   |
| <b>9</b> Cowley County Community Dev. Disability Org. . . . . (620) 441-4504<br>. . . . . (620) 221-5404 | <b>22</b> Shawnee County CDDO . . . . . (785) 232-0597                    |
| <b>10</b> Developmental Services of Northwest Kansas, Inc. (785) 625-5678                                | <b>23</b> Reno County CDDO . . . . . (620) 663-2219                       |
| <b>11</b> Disability Planning Org. of Kansas . . . . . (785) 823-3173                                    | <b>24</b> Tri-Ko, Inc. . . . . (913) 755-3025                             |
| <b>12</b> Butler County CDDO . . . . . (316) 322-8777  | <b>25</b> Tri-Valley Developmental Services, Inc. . . . . (620) 431-7401  |
| <b>13</b> Futures Unlimited, Inc. . . . . (620) 326-8906   | <b>26</b> Twin Valley Developmental Services, Inc. . . . . (785) 747-2251 |
|  | <b>27</b> Wyandotte County CDDO . . . . . (913) 573-5502                  |