

Accreditation Matters: The Benefits of CARF Accreditation

1. About CARF
2. What is Accreditation?
3. Why Choose CARF
4. Benefits of Accreditation

About Me



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Viewing accreditation through multiple perspectives:

- 20 years of experience in the rehabilitation field
- Experience managing community-based services for adults and children with disabilities and their families
- CARF surveyor for 7 years

About CARF

We're an independent, nonprofit, international accreditation and standards setting organization founded in 1966. We accredit programs in the field of health and human services.



NOTE:

- Recognized in approximately 48 states in mandated or deemed status
- CARF Companies include CARF, CARF CANADA, and CARF Europe
- Over 1,500 surveyors and approximately 100 staff members

What is Accreditation?

Accreditation is a continuous improvement process where peers apply internationally recognized standards to an organization's programs/services through a consultative on-site survey to address stakeholder needs around accountability in efficiency, results or outcomes of services, and satisfaction with services and the organization.



NOTE:

Our consultative approach promotes dialogue and open exchange of ideas, supporting learning for all participants.



The Accreditation Approach



Consumers define quality outcomes.



Field-driven, nonprescriptive standards allow flexibility in how they are met, depending on the organization.



Consultative, not inspective.



Engage in a peer review survey process.



Organizations can choose services to be accredited.



Engage in continuous quality improvement process.



NOTE:

Accreditation is a mutually beneficial process. Our surveyors treat the survey as an opportunity to learn about some of the great practices that your organization is using.

Maintaining Relevance

CARF ensures that its standards are up to date.

- Revised standards manual is published every year in January
- Standards year is July 1 to June 30 of the following year.
- All standards reviewed at least every 3 years.



NOTE:

CARF seeks input through field reviews and collaborative efforts with its International Advisory Council to ensure that standards align with best practices.

Accreditation Conditions

Organizations must meet all conditions to receive accreditation.

Conformance and Service Provision

Access to Information and Stakeholders

Quality Improvement Plan

Stakeholder Interviews



Six Months Conformance and Direct Service Provision

For a minimum of six months prior to the site survey, each program/service for which the organization is seeking accreditation must demonstrate:

- a. The use and implementation of CARF's organizational and service standards applicable to the service.
- b. The direct provision of services to the persons served.

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Conformance and Service Provision

Access to Information and Stakeholders

Quality Improvement Plan

Annual Conformance to Quality Report



Information and Stakeholder Access

The organization must provide such records, reports, and other information as requested by CARF. This includes access to stakeholders for interviews, which allows surveyors to determine conformance.

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Quality Improvement Plan

Annual Conformance to Quality Report



Quality Improvement Plan

A Quality Improvement Plan (QIP) must be submitted within 90 days following notice of accreditation. This plan shall address all areas for improvement identified in the report.

Accreditation Conditions

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Conformance and Service Provision

Observations of Interactions

Quality Improvement Plan

Annual Conformance to Quality Report



Annual Conformance to Quality Report

An organization that achieves a Three-Year Accreditation must submit a signed Annual Conformance to Quality Report (ACQR). The report is submitted in each of the two years following the Three-Year Accreditation award.

The CARF Resource Specialist

A CARF Resource Specialist is available to assist you throughout the accreditation process.

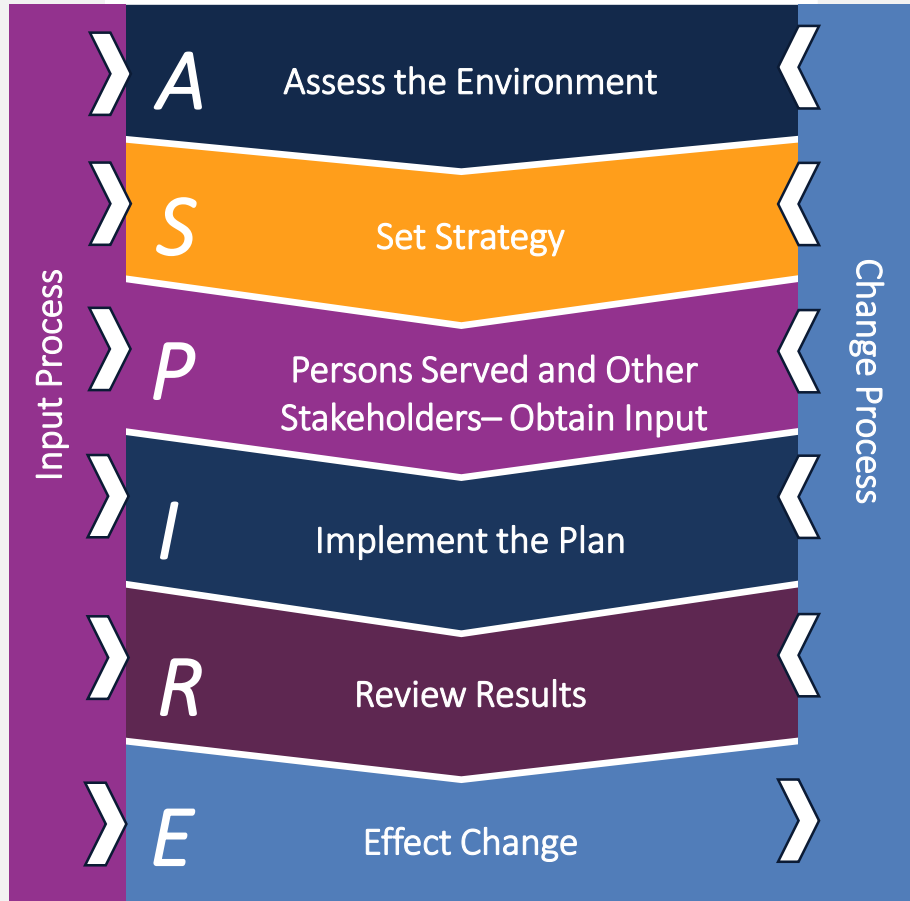
- Experts in CARF process
- Assist in standards interpretation
- Discuss timelines and fees
- Assist you to select appropriate standards manual and program(s)/service(s) for accreditation
- Set up Customer Connect account
 - Secure online web portal available 24/7
 - Designed specifically for CARF contacts at accredited organizations or those seeking accreditation



NOTE:

Resource specialists have experience in their field, and many have worked at CARF-accredited organizations or have even been CARF surveyors.

ASPIRE to Excellence®



ASPIRE Standards provide a systems approach to day-to-day business practices.

- Promote a comprehensive analysis of how organizational functions influence outcomes
- Integrate feedback loops that include leadership, staff, persons served, families, and other stakeholders to inform change

Accreditation Options & Fees

Types of Surveys

- Initial Survey
- Preliminary Accreditation
- Re-survey
- Supplemental

Survey Fees

Application Fee: \$995.00 USD

Survey Fee: \$1,940.00 USD per
surveyor day

Cancellation/Rescheduling Fee:
\$1,940.00 USD plus nonrefundable
travel expenses

Benefits of Accreditation

- 1 Deemed status in Kansas per KAR 30-63-20 (c)
- 2 Fiscal Savings
- 3 Marketing Advantage

- 4 Risk Management
- 5 Stakeholder Trust
- 6 Improved communication with persons served

A recent study found the following average changes to CARF-accredited programs from before their first survey as compared to their latest survey:

- ✓ 26 percent increase in persons served annually
- ✓ 37 percent increase in conformance to quality standards
- ✓ 37 percent increase in annual budget dollars

1. If an organization provides multiple types of services, how is it determined which programs need to be accredited? Is it all or nothing?
2. Will my survey be virtual?
3. What happens if the organization opens additional locations?
4. Can an organization add programs or do they have to wait until the next survey?

THANK YOU!

Questions?

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