

A Beginner's Guide to Remote Supports

Tips, Tricks, and Best Practices

Presented by

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NIGHT OWL SUPPORT SYSTEMS, LLC

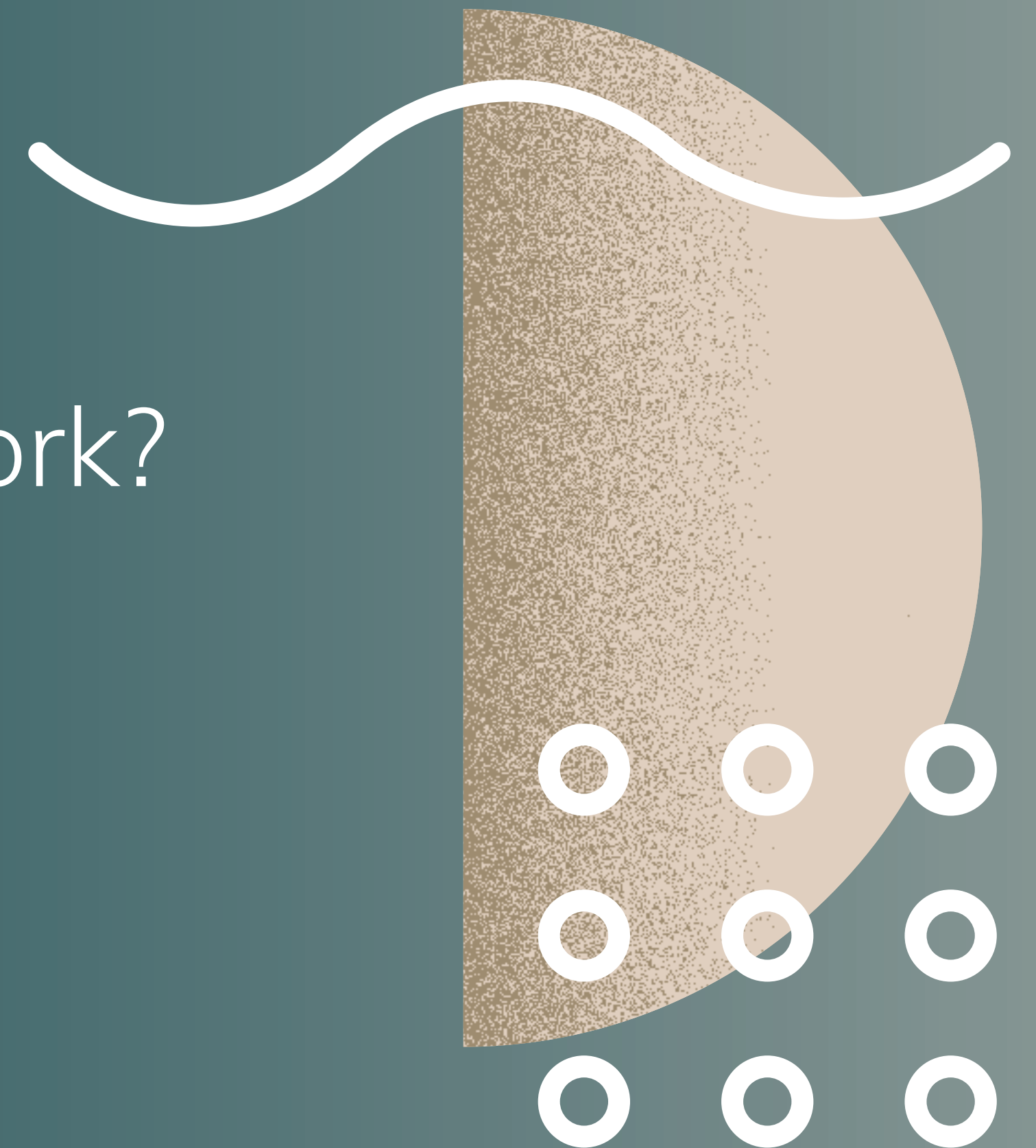
Agenda

Introduction

What is Remote Supports?

How and Where Can Remote Supports Work?

Tips for Getting Started



Introduction



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What Remote Supports Isn't

Personal Emergency
Response Systems (PERS)



“Remote Alert” Systems



Assistive Technology



What are Remote Supports?

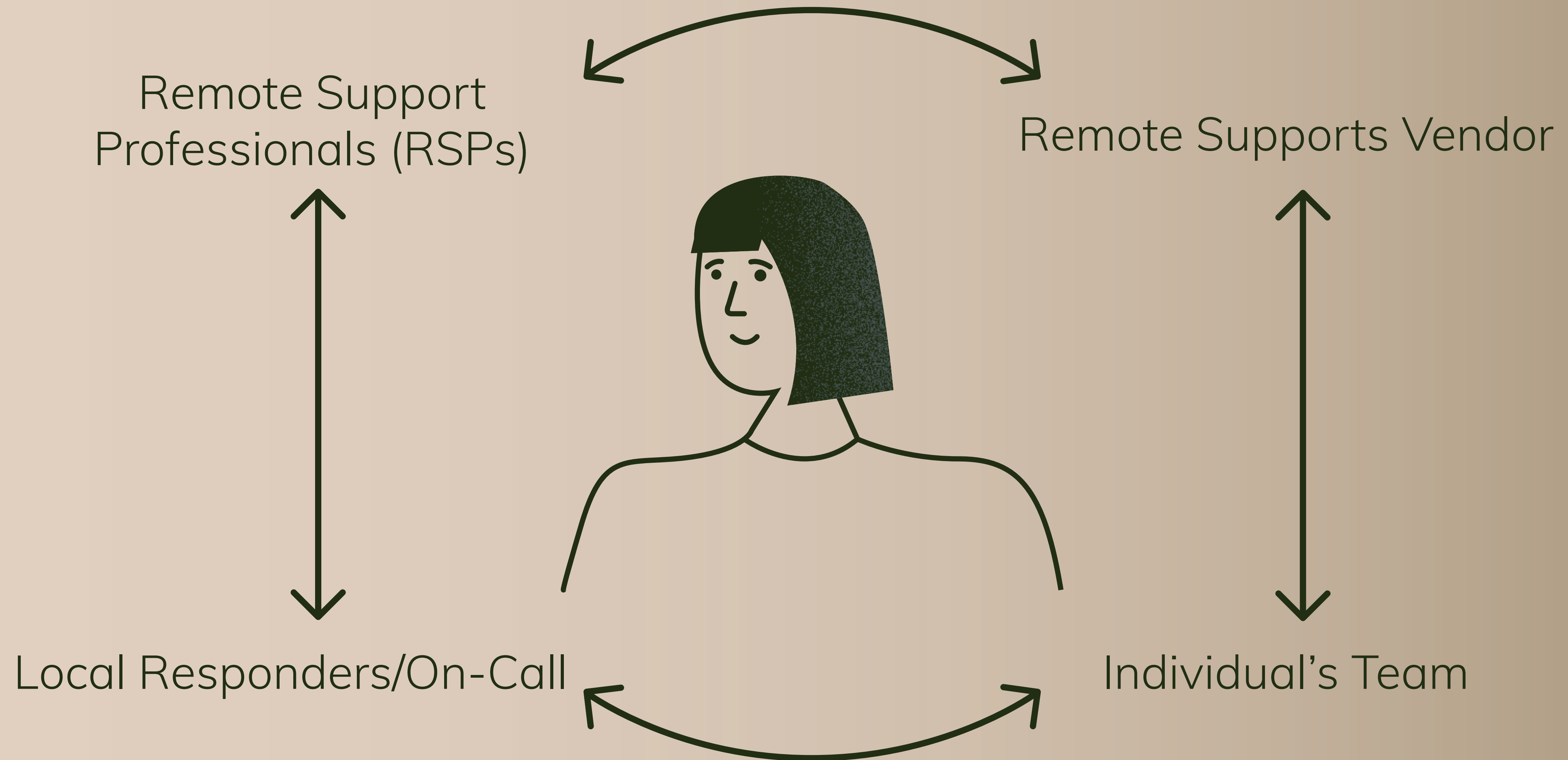
Remote Supports is a technology-based service that allows trained remote support professionals (RSPs) to deliver live support to an individual at a remote location.

RSPs are awake, alert, and solely focused on providing remote supports during a scheduled period of time.

Remote supports should always be selected by the individual and their team, incorporated into the individual's service plan, and delivered in a person-centered way.

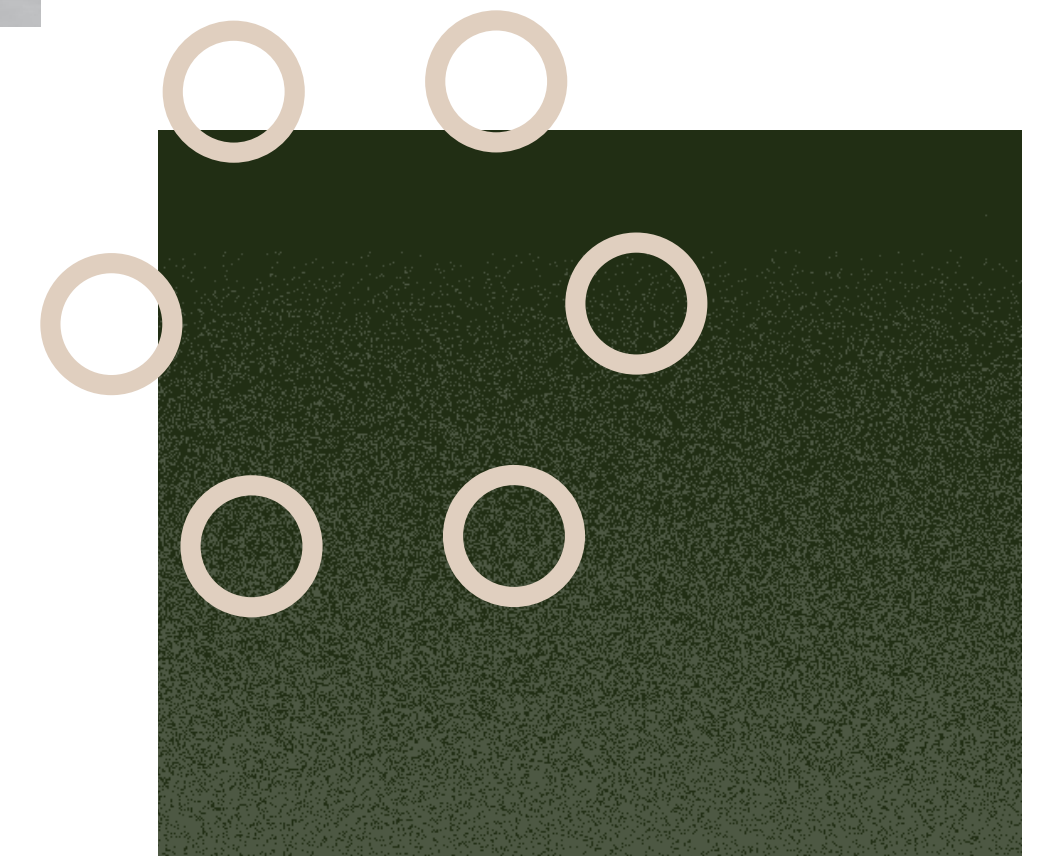
Remote supports are not intended as a wholesale substitute for in-home staff supports, in fact, remote supports work best when combined with these supports.

How NOSS Remote Supports Work



Technology

- ▼ Sensor-Based Devices
- ▼ Cameras
- ▼ Communication Devices
- ▼ Wearables
- ▼ Future Devices



Settings/Scenarios Where Remote Supports Can Be Utilized

▼ Overnight

▼ Alone Time

▼ Short/Intermittent Shifts

▼ Check Ins

▼ IT DEPENDS!

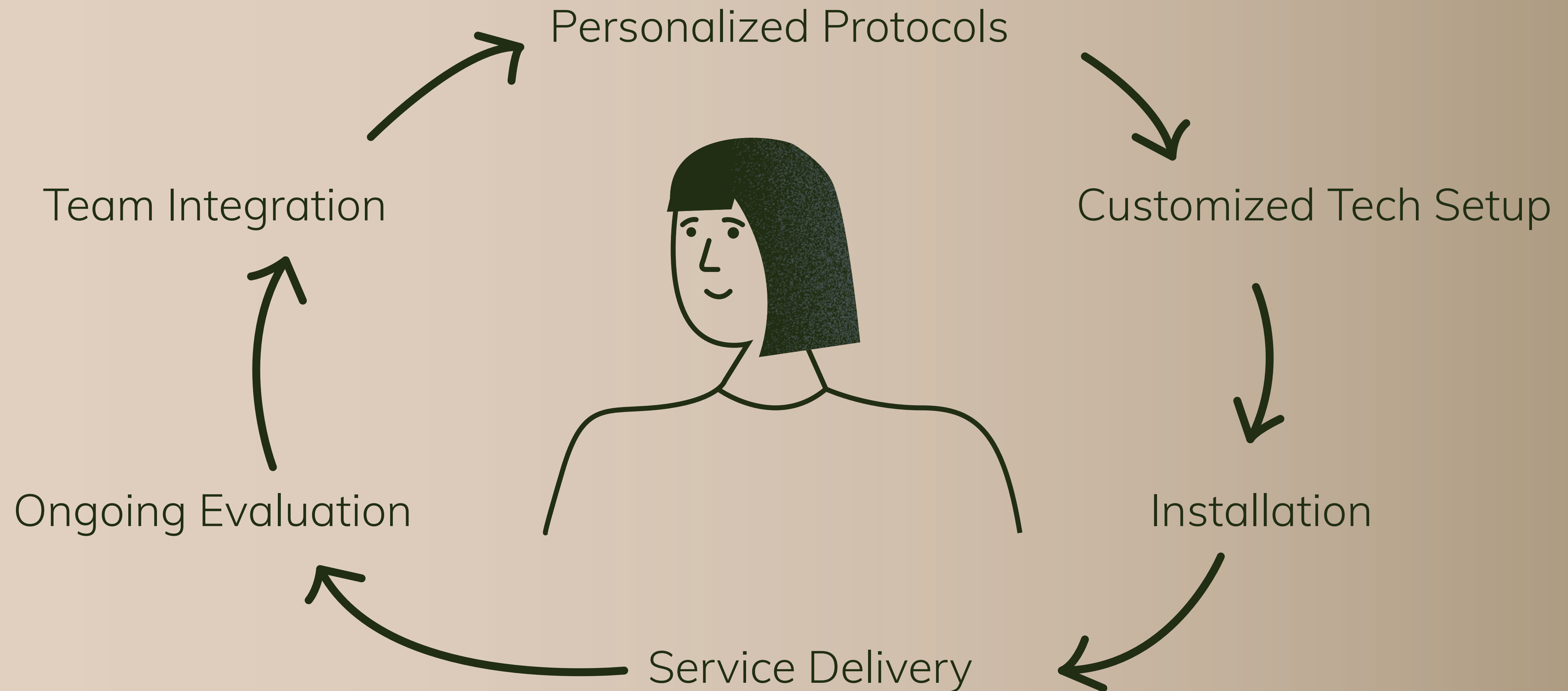


Using Remote Supports for the First Time

- ▼ Consider Every Individual
- ▼ Identify Independence Seekers
- ▼ Aging in Place/Moving Out for First Time
- ▼ Accepting Team/Family/Guardian
- ▼ Responder Proximity
- ▼ Grow Internal/External Buy-In



Everything Person-Centered



Thank You!

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